Dear valued Control Solutions customers,

Across the country and globe, we are facing uncertainty and challenges due to the rapid spread of COVID-19, otherwise known as the Coronavirus. What remains clear, however, is that we are committed to doing what is best for our staff, customers, and community.

**Control Solutions will remain open** and continue to provide services for new purchases and recalibration of your digital data loggers. Rest assured, we will also have full phone coverage to meet all your support needs. Since we are in the vaccine market, it is important that we support and stand behind our customers, who are in many cases on the front line fighting against COVID-19.

Control Solutions is complying with the expectations of the CDC and state officials regarding employee’s health. We are limiting the amount of staff in the office to follow social distancing recommendations. We are also taking the proper precautions of sanitization and handling of customer shipments.

We hope that you are doing well and staying healthy. While we don’t know exactly what the future may hold, we feel confident that by sticking together and supporting each other, we will emerge from this stronger than before. On behalf of the entire Control Solutions Family, we thank you for your continued support and loyalty through this difficult and trying time.

Our Best,

Control Solutions Inc.
To:- Whom it may Concern

March 6th 2020

Subject:- Handling of LogTag products Made in China

All LogTag products are manufactured at a factory located in Shenzhen, Guangdong Province, in the People’s Republic of China.

The factory was officially closed for the Chinese New Year Festival from January 21st to February 2nd 2020. Under a subsequent Government directive aimed at halting the spread of the Covid-19 virus, the factory was then closed for a further two weeks.

The factory was allowed to re-open on February 18th, subject to the conditions described below.

Before any workers are permitted to enter the factory, they are required to go through a quarantine period, then they are subjected to a strict hygiene and disinfection process. These controls are imposed and enforced by independent local Health officials, who regularly inspect the premises and have the power to close the factory if any violation occurs.

As a result of these controls, to date no workers at the LogTag factory have been diagnosed with the Covid-19 virus. Therefore, it is LogTag’s opinion that there is a low risk of any LogTag product being contaminated with the Covid-19 virus at the factory.

In addition, we refer to the following extract taken from the World Health Organization Guidelines relating to the Covid-19 virus:- Ref https://www.who.int/news-room/q-a-detail/q-a-coronaviruses

*It is not certain how long the virus that causes COVID-19 survives on surfaces, but it seems to behave like other coronaviruses. Studies suggest that coronaviruses (including preliminary information on the COVID-19 virus) may persist on surfaces for a few hours or up to several days. This may vary under different conditions (e.g. type of surface, temperature or humidity of the environment).*

*If you think a surface may be infected, clean it with simple disinfectant to kill the virus and protect yourself and others. Clean your hands with an alcohol-based hand rub or wash them with soap and water. Avoid touching your eyes, mouth, or nose.*
The elapsed time from final packaging of the product in China until arrival at the destination is typically at least 5 days, so the risk of virus transmission via a surface appears to be low. As a further precaution, you may wish to hold the product in quarantine for a few days after arrival before handling it. If in doubt, adherence to the WHO recommendations on handling products appears to be a prudent approach, although we would caution against the use of solvent-based chemical cleaners on or near LogTag products used to measure Humidity such as HAXO-8 and UHADO-16.

Disclaimer

We wish to state clearly that LogTag Recorders Ltd is NOT QUALIFIED to offer medical advice.

Nothing stated in this letter is intended, nor can it be construed, as a guarantee against infection as a result of handling a LogTag product.

We are simply informing the readers of this letter about the measures that are being taken to avoid infection and contamination at the LogTag factory, and referring readers to the relevant advice on product handling issued by the World Health Organisation.

If you have ANY concerns about the health risks of handling a LogTag product, we recommend that you consult a local qualified Health professional.

Colin Heald
Commercial Director
LogTag Recorders Ltd.
March 19, 2020

Dear Control Solutions,

We appreciate your concern amidst the development of the coronavirus on top of the end of Chinese New Year. We have planned accordingly anticipating an extended Chinese New Year with respect to our factory capabilities.

Our entire Hong Kong office has returned to work and we continue to review the ongoing impact of the coronavirus. A strong number of our factories have resumed business, with others improving daily.

Lascar Electronics continues to heed the Centers for Disease Control and Prevention (CDC) and World Health Organizations (WHO) recommended guidelines when dealing the impact of the virus.

We encourage you to evaluate your projected stock needs. If applicable, please place an order which will help us plan and prioritize the projected need. We will continue to monitor the situation and provide updates as needed.

Kind Regards,

Kayla Pichette
Operations Manager
COVID-19 is having a dramatic impact on our lives, businesses, and on supply chains.

I want to share an update on what UPS is doing to keep our customers and our people safe while continuing to deliver around the world.

UPS is following the guidance of global health experts at the World Health Organization (WHO) and U.S. Centers for Disease Control (CDC) on preventing the spread of the COVID-19 virus. We are reminding our employees about frequent hand washing, and we are regularly cleaning and disinfecting our facilities and equipment. Importantly, we are asking that our drivers, pilots, and other employees stay home from work if they feel sick.

Many people are asking the same question: is it safe to receive and handle a shipment? The WHO and CDC have stated that the likelihood of catching the COVID-19 virus by touching cardboard or other shipping containers is low.

From the outset, UPS has maintained delivery services except where limited by government restrictions. We have also worked in partnership with governments around the world to obtain exceptions that allow our shipments to continue in restricted areas.

UPS has long been a trusted partner in communities around the world. As with other global humanitarian crisis events, we are helping with relief related to COVID-19 and will continue to seek opportunities to assist our communities in need.

As this situation is evolving rapidly, we have created a web page with information on how UPS is responding to COVID-19 and tools you can use during this time.

UPS’s network planning and operations teams are experienced with adapting to changing conditions, and are developing contingency plans to address potential sources of disruption in our air and ground networks.

Our teams are working to continue to serve the supply chain needs of
businesses during this time, while keeping our employees and customers safe.

Thank you for trusting us with your business.

David Abney
Chairman and CEO
UPS